



SOLAR / BUBBLE POOL COVER

Detailed Warranty, Installation & Use Guide

1. Limited Warranty Coverage

This solar pool cover is supplied with a 12-month limited carry-in warranty from the original date of purchase. This warranty applies only to verified manufacturing defects in materials or workmanship under normal residential use.

A manufacturing defect is defined as a material or production fault that causes failure of the product despite correct installation, normal use, and proper maintenance.

This warranty does not cover damage resulting from:

- incorrect installation or trimming
 - misuse or negligence
 - chemical imbalance outside specified limits
 - environmental damage due to improper storage
 - accidental or physical damage
 - normal wear and ageing
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2. Warranty Claim Procedure

To submit a claim, the customer must provide:

- proof of purchase
- photographs of the defect
- water test results (if requested)
- description of usage conditions

The supplier will assess claims within a reasonable time after receiving all required information. If necessary, the product may be inspected in person or by an authorised agent.

3. Remedy Under Warranty

If a valid manufacturing defect is confirmed within the warranty period, the supplier will, at its option:

- repair the product, or
- replace the product, or
- provide a prorated credit toward replacement.

Replacement value is calculated according to the following depreciation schedule:

Age of Product Credit Value

| | |
|--------------|-----|
| 4–6 months | 75% |
| 7–9 months | 50% |
| 10–12 months | 25% |

No refunds are issued. Warranty remedies apply only to the product itself and do not cover labour, transport, installation, or consequential costs.

4. Water Chemistry

Required Water Chemistry Ranges

- pH: 7.2 – 7.6
- Free chlorine: 1.0 – 3.0 ppm
- Total alkalinity: 80 – 120 ppm

Damage directly caused by chemical levels outside these ranges is excluded from warranty.

5. Product Purpose & Performance

Solar covers are designed to:

- retain existing heat
- reduce evaporation
- reduce chemical consumption

They are not designed to heat a pool independently and should not be relied upon as a primary heating source.

6. Measurement Responsibility

Customers are responsible for ensuring pool measurements are accurate before trimming. The cover is supplied oversized and must be cut to fit. Trimming errors are not manufacturing defects.

7. Installation Instructions

- Place bubble side facing downward in contact with water.
 - Allow cover to relax in sunlight.
 - Trim gradually using a sharp blade.
 - Round corners to match pool contours.
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8. Use Guidelines

- Remove cover completely before swimming.
 - Do not drag across rough surfaces.
 - A roller system is recommended for large covers.
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9. Chemical Treatment Requirements

The cover must be removed before adding shock treatments or concentrated chemicals. Leave the cover off for at least 48 hours after treatment.

Chemical damage caused by failure to follow this instruction is excluded from warranty.

10. Cleaning & Maintenance

Clean periodically using a non-abrasive cleaner suitable for solar covers. Rinse thoroughly and allow to dry before storage.

11. Storage

For long-term storage:

- clean and dry fully
- store in shaded, cool location
- avoid direct sunlight exposure while out of water

Improper storage damage is not covered.

12. Expected Service Life

Typical service life is 3–5 years depending on environmental conditions, maintenance, and usage frequency. This lifespan is an estimate only and does not constitute a warranty period.

13. Signs of Normal Wear (Not Defects)

The following are considered normal ageing characteristics and are not manufacturing defects:

- fading
 - brittleness
 - reduced flexibility
 - bubble separation after extended use
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14. Limitation of Liability

To the maximum extent permitted by law the supplier shall not be liable for indirect, incidental, or consequential damages arising from product use or failure.

15. Acceptance of Terms

Use, installation or trimming of the product constitutes acceptance of these warranty terms and conditions.